#### EXHIBIT EC/14

From: dayaa Dayaaldeen [mailto:

Sent: 10 April 2019 15:53

To: Chan, Esther < Esther. Chan@brent.gov.uk >

Subject: Re: Amira Lounge Heather Park Hotel, Heather Park Drive, HA0 1SN

I dont think he knows. Yes better when you back. Thanks

On Wed, 10 Apr 2019, 14:55 Chan, Esther, <Esther.Chan@brent.gov.uk> wrote: Dear Yusif,

Thank you for your reply. If Nawaf is able to operate the CCTV, I will attend the premise tomorrow otherwise I will contact you to arrange a meeting after I return from leave in May.

Kind Regards
Esther Chan
Licensing Inspector
Planning, Transportation & Licensing
Brent Council

Tel: 0208 937 5303

www.brent.gov.uk

From: dayaa Dayaaldeen [

Sent: 10 April 2019 13:19

To: Chan, Esther < Esther. Chan@brent.gov.uk>

Subject: Re: Amira Lounge Heather Park Hotel, Heather Park Drive, HA0 1SN

Hi Esther.

Im so sorry for late reply. As you know its easter holiday. And i already bought tickets for kids. I wil be back on 23th. But if u want come tomorrow i will arrange with Nawaf to be there.

Many Thanks.

Yusif

On Wed, 10 Apr 2019 08:22 Chan, Esther, <Esther.Chan@brent.gov.uk> wrote: Dear Yusuf,

Following my email on 4th April 2019, I have not received a response from you to get an update regarding your investigation in the matters raised an to confirm your availability for me to visit the premise on Thursday 11th April 2019 between 1pm - 2pm?

## Kind Regards

Esther Chan Licensing Inspector Planning, Transportation & Licensing Brent Council

Tel: 0208 937 5303

www.brent.gov.uk

From: Chan, Esther

Sent: 04 April 2019 11:01

To: 'dayaa Dayaaldeen' <

Cc: 'Licensing Police NWMailbox.licensingbrent@met.police.uk'

<NWMailbox.licensingbrent@met.police.uk>

Subject: RE: Amira Lounge Heather Park Hotel, Heather Park Drive, HA0 1SN

Dear Yusuf,

Following my letter on 22nd March 2019, the Council have received further complaints alleging patrons from your premise are causing a nuisance in the area. Please see below dates of issues reported since my letter:

#### Sunday 24th March 2019

- At approximately 23:30hrs, police vehicles were seen outside the premise
- People entering premise just before midnight
- At 03:10hrs, residents were disturbed by the sound of car horns outside the premises
- Between 03:14 hours 3:20 hrs, customers were shouting when they were leaving premise

### Sunday 31st March 2019

- A number of cars and people were entering premise at midnight
- At approximately 04:40hrs (British Standard Timing), a female and male were shouting outside the premise followed by car doors slamming.
- Most of the cars that arrived at midnight were parked outside the premise which indicates that you trading beyond your permitted hours.

In light of the catalogue of complaints, the Licensing Authority are seriously concerned and have reasons to believe you are not upholding the licensing objectives. I would like to visit the premise on Thursday 11th April 2019 between 1pm -2pm to view the CCTV recordings and address the issues highlighted.

Please confirm your availability.

# Kind Regards

Esther Chan Licensing Inspector Planning, Transportation & Licensing Brent Council

Tel: 0208 937 5303

www.brent.gov.uk